

General Terms and Conditions for participation in “Virtual Event Planica 2021”

I. About the event and the terms and conditions

“Virtual Event Planica 2021” (hereinafter: the virtual event) is an event in which Zavarovalnica Triglav, d.d., Miklošičeva cesta 19, Ljubljana, Slovenia (hereinafter: the organiser of the virtual event), by collecting registration forms via the website <https://www.triglav.si/planica> for domestic participants and the website <https://www.triglav.si/planica-international> for international participants in accordance with these General Terms and Conditions, will allow participants to remotely view and cheer on the competitors during the events at the Ski Jumping World Cup using the Zoom application, and will display their support on the large screens on-site in Planica and in media that record and/or broadcast the events in Planica.

These General Terms and Conditions for participation in the virtual event (hereinafter: the General Terms and Conditions) set out the procedures and conditions under which participants participate in the virtual event, part of an individual event or all of the virtual events as set out in Section II of these General Terms and Conditions.

II. Duration of the event

The virtual events during the Ski Jumping World Cup in Planica 2021 will be held from 24 March 2021 to 28 March 2021:

- Thursday, 25 March 2021 at **15:00 - individual event;**
- Friday, 26 March 2021 at **15:00 - individual event;**
- Saturday, 27 March 2021 at **10:00 - team event;**
- Sunday, 28 March 2021 at **10:00 - individual event;**

Schools should register for the virtual event at: prireditve@triglav.si exclusively for the following day:

- Thursday, 25 March 2021 at **15:00 - individual event.**

The organiser of the event recommends that the participants in the virtual events mentioned above join the events at least 15 minutes before the official start, and at least 30 minutes before the virtual event on Thursday, 25 March 2021.

III. Participating in an event

All natural persons who meet the following conditions may participate in a virtual event:

- adults



- minors whose parents or legal guardians have registered for their participation in the virtual event and have submitted a statement of agreement with these General Terms and Conditions and the use of parental controls when adhering to the rules of conduct under these General Terms and Conditions
- they have registered for the virtual event at <https://www.triglav.si/planica-international> (domestic participants) or at <https://www.triglav.si/planica-international> (international participants) by
 - entering their personal data (name and surname, email address) and
 - confirming that as a participant in the virtual event they agree to these General Terms and Conditions
- they have received the consent of the persons with whom they are watching the event for participation in the event and for the public display of their image, or the consent of the parents or legal guardians of minors with whom they are watching the event and whose images could be captured on a webcam while using the Zoom application
- they have a system that meets the following **technical requirements**:
 - internet connection
 - device with Zoom app
 - webcam
- they have a Zoom user account

In the event that an individual does not agree with the terms and conditions of participation, they may not participate in the virtual events.

Consent to data processing for marketing purposes, which individuals can grant voluntarily via the website <https://www.triglav.si/planica>, is not a condition for participation in any or all of the virtual events.

Participation in the organiser's competition, organised at <https://www.triglav.si/planica>, is not a condition for participation in any or all of the virtual events from these General Terms and Conditions.

IV. Registration procedure

The organiser will collect registration forms for any or all of the virtual events at <https://www.triglav.si/planica> for domestic participants and at <https://www.triglav.si/planica-international> for international participants. The steps for registering for the virtual events are listed on the website.

Individuals must register for each of the events listed in Section II separately.



Registration for the virtual events listed above will be open on the website <https://www.triglav.si/planica> for domestic participants and on the website <https://www.triglav.si/planica-international> for international participants **no later than 16:00 CET on the day prior to the date** of individual virtual events as set out in Section II.

After this deadline, registration will no longer be open for individual virtual events.

Participants must complete all of the required fields in the registration form, and must provide truthful information.

Registered individuals who meet the conditions for participation in the virtual event and who are approved by the organiser will receive a link in their email through which they can join the event via Zoom.

Each registered participant who receives a link at their email address hereby undertakes not to share the link with anyone, and to use it solely on their own electronic device for the purpose of watching and participating in the virtual event.

V. Confirmation of registration

Participants will be notified of their successful registration for an individual event via email at the address provided upon registration.

VI. Rules of conduct and parental controls

By agreeing to these General Terms and Conditions, the participant undertakes to behave in a civilised and respectful manner when using Zoom, and to adhere to the following rules:

- not to share their data for access to or registration for the virtual event
- not to disclose their own and other people's confidential and sensitive personal data
- not to disclose data for which the participant does not hold an authorisation for publication
- not to incite violence, criminal conduct or the infringement of any national or international laws or the rights of any third party whatsoever
- not to use logos, symbols, brands and other intellectual property rights for which they do not hold the owner's consent
- not to post messages with malicious, offensive, indecent, vulgar, slanderous, hostile, threatening, obscene or any other content that could negatively affect other members of the social network or third parties
- not to threaten or intimidate other people



- not to incite other users towards reckless or dangerous conduct
- not to post advertising and promotional messages
- not to post or share political content and views
- not to interfere with others who are using the website
- not to share software viruses, worms, time bombs, corrupted files, Trojan horses or any other computer code, files or software designed or intended to disrupt, disable, overload, impair or limit the performance of any software, hardware, network, server or communications systems or equipment
- not to disturb or obstruct any other Zoom user
- not to use software or automated devices, including but not limited to the use of automated call or querying devices for collecting information from websites, or monitoring or copying in any other manner any part of the website, products and/or services in order to create a false identity with the intention of misrepresentation
- not to draft, collect, use, share or in any other manner copy any information on users and/or information on the use of or any other part of the information, and not to send, or provide such information to third parties in any other manner (for payment or free of charge)
- not to use any of our copyrights, brands or domain names as fake domain names for return email addresses
- not to reproduce, duplicate, copy, sell, market, resell or exploit for commercial purposes any part of the website, use of the website or access to the website
- not to publish, publicly present, display or distribute any content to third parties, including through reproduction in any computer network, broadcast or medium
- not to systematically collect and use any content, including the use of any type of data mining or similar methods for collecting and acquiring data; not to create derivative works from the website or its content
- not to frame or use framing techniques that shut down any part of the website (including images found online, or any type of text or the setup/design of any type of page or form on the website)
- not to alter, translate, decompile, reverse engineer or attempt to obtain the source code for the computer systems and other technology used to manage our website in any other manner For the purposes of these General Terms and Conditions, the term “reverse engineering” shall include inspection or analysis of the website in order to determine the source code, structure, organisation, internal design, algorithms or devices for encryption of the fundamental technologies used for our website.

Parental controls

Participants who attend the virtual event together with a minor who is their child or ward, or who registered the participation of a minor in the virtual event and issued a statement of agreement with these General Terms and Conditions and the use of parental controls when



adhering to the rules of conduct in accordance with these General Terms and Conditions, shall be obliged to explain the rules of conduct and behaviour at the event to the minor in an age-appropriate manner, and to teach them safe use of the devices that will be used to participate in the virtual event.

The organiser reserves the right to exclude participants and/or minors who behave contrary to the rules set out in this section, and to block their further participation in the virtual event.

Participants may not record any part of the virtual event without the express written consent of the organiser.

The organiser reserves the right to exclude participants who behave contrary to the rules set out in this section, and to block their further participation in the virtual event.

VII. Organiser's liability

The organiser shall assume no liability for:

- malfunctioning of the online registration for the event and the consequences of its malfunctioning, irrespective of the reasons for the malfunctioning
- malfunctioning of the online registration for the event that is the result of the failure of contractual partners' networks, electricity outages or other technical difficulties that could temporarily disrupt the use of services
- any consequences that the participants may suffer as a result of their participation in the virtual event
- lost, late or incorrectly routed email, false communications, failure of telephone, satellite or cable hardware or software equipment or lines, internet functionality or technical failure or disrupted, coded, delayed or incorrectly routed transmissions, breakdowns, difficulties or any other errors, whether human, mechanical, electronic or network-related in connection with the virtual event
- any errors, including technical errors, drop-outs, interruptions, breakdowns, delays in operation or any other difficulties in connection with the event, and including technical errors associated with the functionality of the Zoom application or any website or other digital service
- any decision taken by the Ski Association of Slovenia, which is the organiser of the World Cup in Planica and independently takes decisions on the organisation of the event at the event site, i.e. in Planica;
- events over which the organiser has no influence (weather, cancellation of World Cup events in Planica, decisions of state bodies, computer virus infections, unlawful conduct, technical defects and other similar events)



Should it not be possible to hold the virtual events set out in these General Terms and Conditions as planned, in full or in part, due to force majeure, or if the organisation or safety of the virtual event is affected by force majeure, the organiser reserves the right to cancel, terminate, change or suspend the organisation and holding of the event at its own discretion.

VIII. Data privacy and protection

Below we provide important information on the processing of personal data in connection with the virtual event. The organiser shall process the participants' personal data exclusively for the purposes set out in this section of terms and conditions, and for purposes that the participant, including a parent or legal guardian of a minor, specifically and voluntarily accepts, and are not a condition for participation in the virtual event.

- **Categories of personal data, purposes of processing and legal bases**

Upon the completion of an online registration form at <https://www.triglav.si/planica> for domestic participants and at <https://www.triglav.si/planica-international> for international participants, the organiser will receive the following information from the individual participant in the virtual event:

- name, surname, email address
- registration data (time of registration)

The organiser will process the following information in connection with the holding of the event on Zoom:

- email address
- registration data

The organiser will process the personal data for the following purposes:

- organisation and holding of the virtual event
- confirmation of registration
- administration of Zoom for purposes of holding the virtual event
- conducting a participant satisfaction survey about the virtual event after the event has finished in case of participants who register with the online form at <https://www.triglav.si/planica>,
- processing specifically agreed to by the participant in the virtual event.

The organiser will store the personal data that it processes for the purposes and methods set out in indents 1 – 4 of the previous paragraph for a period of a further 2 years after the end of the virtual event, or until the revoking of the consent referred to in indent 5 of the previous paragraph.

Public display and disabling display



The individual is aware that their image and conduct and the images and conduct of the persons that will be within view of the participant's camera will be directly visible on the advertising screens at the site of the event in Planica, and depending on the director's decisions could also be publicly displayed in the direct television broadcast of the World Cup in Planica. Such public display does not include the broadcasting of the audio feeds of individual participants. The organiser reserves the right to use individual still images and video clips of participants' watching and cheering for purposes of publication on the organiser's website and social media, and subsequent promotion of the event, and to store them for 2 years after their creation to that end.

The organiser is not involved in any contractual relationship with broadcasting organisations that will conduct and broadcast the World Cup events in Planica.

IX. Data users, i.e. third parties

The personal data referred to in this section may be processed for the aforementioned purposes by Interplan, d.o.o., Zg. Pirniče 71C, 1215 Medvode, with which the organiser has signed a cooperation agreement and an agreement on the processing of personal data. Interplan, d.o.o. will provide the organiser with the online stream of the World Cup Planica 2021.

The organiser will hold the virtual event using the services of Zoom Video Communications, Inc., 55 Almaden Blvd, Suite 600, San Jose, CA 95113, USA, meaning that the sessions will be recorded and that this function cannot be turned off. If the participant already has a Zoom account, they have already accepted Zoom's terms and conditions of use and privacy policy. If the participant has not yet created a Zoom account, they can obtain further information at <https://zoom.us/privacy>.

X. Exercise of rights

Individuals may at any time object to personal data processing as well as request access to, amendment, correction or deletion of personal data, or lodge an objection to the processing of personal data relating to them, through a written request sent to: Zavarovalnica Triglav, d.d., Marketing Department, Miklošičeva cesta 19, 1000 Ljubljana, Slovenia, or to info@triglav.si, or via the online form available on the organiser's www.triglav.si.

Supervision of the protection of personal data is conducted by the Information Commissioner of the Republic of Slovenia. The organiser's personal data protection officer can be contacted at: dpo@triglav.si. More information on personal data protection at Zavarovalnica Triglav can be found in the Privacy Policy, which is available on the company's website www.triglav.si.

XI. Intellectual property rights



By accepting these General Terms and Conditions, the participant in the virtual event allows the publication, making available to the public, public display and public presentation of their image in still images and video clips of their participation in the virtual event in all media in the organiser's domain or for promotional purposes, without consideration and without limitations in time. When publishing or using still images and video clips, the organiser undertakes not to alter the fundamental images and not to modify them in a manner that does not correspond to the original.

All data, images and other information on the organiser's online form and websites are subject to copyright or other protection of industrial property, as set out in the relevant legal regulations governing the area of copyrights and industrial rights. The organiser shall not transfer other material copyrights or industrial rights to users of the online registration form, and shall not grant users the right to use brands, logotypes or the corporate identity owned or held by the organiser. The user may not make copies of the online registration form.

In accordance with the Copyright and Related Rights Act, broadcasting organisations have the exclusive right to broadcast retransmissions of its broadcasts; secondary broadcasting of its broadcasts, if it is carried out in places accessible to the public against payment of an entrance fee; recording of their broadcasts; reproduce recordings of their broadcasts; distribute recordings of their broadcasts; and making available to the public recordings of their broadcasts. Broadcasting organisations fall under the domain of the World Cup organiser, i.e. the Ski Association of Slovenia.

XII. Resolution of complaints

All complaints should be addressed to: marketing@triglav.si. The organiser will resolve complaints in accordance with the Rules on the Internal Complaints Procedure, which are available at: <https://www.triglav.si/pritozbeni-postopek>.

XIII. Final provisions

The General Terms and Conditions of the virtual event will be available to participants throughout the virtual event at <https://www.triglav.si/planica> (local participants) and at <https://www.triglav.si/planica-international> (international participants).

The organiser reserves the right, pursuant to the provisions of the Code of Obligations, to change these General Terms and Conditions at any time, or cancel the registration procedure for the virtual event early or not to conduct it at all, if so required due to technical, organisational or commercial reasons, reasons arising among the public, or other reasons set out in these General Terms and Conditions.

These General Terms and Conditions shall enter into force on the day of the publication.



Ljubljana, on: 16 March 2021

Zavarovalnica Triglav